



NCVO Workforce Development

Voluntary sector career case study

Victor Darcy-Smith
Director of Corporate Services
National Centre for Volunteering

The job

- Managing those responsible for the Centre's communications, fundraising, finance, human resources and IT services
- Securing resources for new developments
- Contributing to the overall management and development of the Centre
- Representing the organisation and the interests of volunteering in England

Victor says:

"It is my job to ensure that the infrastructure is in place to aid effective and efficient service delivery.

"Human resources, IT, Communications and Finance are key departments of any organisation and effective management of these has a direct impact on the effective running of an organisation and its service delivery."

The challenges

"This is a job with a broad base of responsibility as there are a good number of major departments under my management; this may not be the case in the private sector."

Skills needed

"Over the years I have developed my strategic planning and financial management skills, particularly in a constantly changing environment.

"Learning how to prepare financial statements according to SORP 2 (Statement of Recommended Practice for Charities) has also been useful."

Victor's CV

- Degree in Economics
- Trained to become a Certified
- Chartered Accountant
- Worked for a firm of accountants
- Worked in Industry and Commerce
- Finance Manager at Centrepoint.
- Director of Finance at Mind, Camden
- Director of Corporate Services, NCV

The final say

"I have found the voluntary sector to be much more people-focused than the private sector. As such my communication skills have been developed.

"The sector is lot more consultative with regards to management: a diversity of views are used for effective decision-making."