

# Co-producing civil society

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# What isn't co-production

**Service user involvement in  
service design**

**Service user consultation**

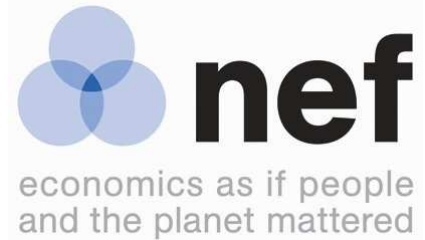


**Service users involvement in  
assessing services**

**Representation on service  
boards and panels**

**Informing people who  
use services**

# What is co-production



**Produce:** means - to make something or bring something into existence

**Co:** means - together; with

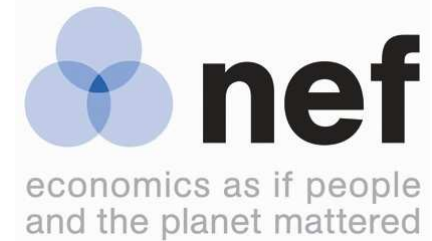
*in relation to services*

- active relationship between staff and service users as co-workers

*in relation to communities*

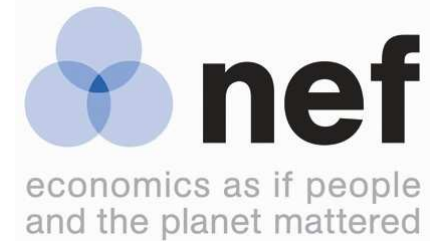
- engaging the assets that exist within communities to grow the core economy

# Co-production principles



- Recognising people as assets
- Valuing work differently
- Promoting reciprocity
- Building social networks

# Co-production in practice



- An asset based approach
- Building on peoples existing capabilities
- Mutuality and reciprocity
- Peer and community support networks
- Blurring distinctions
- Facilitating rather than delivering

# Roles in design and delivery of services

	<b>Professionals as sole service planner</b>	<b>Service users/ community &amp; professionals as co-planners</b>	<b>No professional input into service planning</b>
<b>Professionals as sole service delivers</b>	Traditional professional service provision	Professional service provision - users and communities involved in planning and design	
<b>Professionals/ users/ communities as co-deliverers</b>	User co-delivery of professionally designed services	<b>Full user/ professional/ community co-production</b>	User/ community delivery of services with little formal/ professional planning or design
<b>Users/ communities as sole deliverers</b>	User/ community delivery of professionally planned services	User/ community delivery of co-planned or co-designed services	Self-organised community provision