

# Sustain - Receiving full cost recovery

**Compact**  
VOICE

Making the Compact work for you



*Sustain, the alliance for better food and farming, advocates food and agriculture policies and practices that enhance the health and welfare of people and animals, improve the working and living environment, enrich society and culture and promote equity.*

## The Problem

Sustain had a funding arrangement with the London Development Agency (LDA) to deliver a project in London. The LDA withdrew funding for the project without Sustain receiving appropriate costs that they had legitimately incurred.

## The Compact Issue

Government undertakes to:

8.1 Recognise that it is appropriate to include relevant overhead and administrative costs in applications.

11.2 Make payments within 10 working days of invoices being received.



## The Action

Sustain had written to the LDA to request their costs to be released to them, but had received no response. Compact Advocacy wrote to the LDA to support Sustain's position on the basis that the Compact states that payment should be prompt and that organisations should be funded on a full cost recovery basis.

## The Outcome

***'We found Compact to be extremely helpful in resolving our problem. They were persistent and prompt in replying and acting on any communication.'***  
**- Ben Reynolds, Sustain**

The LDA offered to settle the matter with Sustain, but not at the full cost rate that they were entitled to. Compact Advocacy continued to advocate on Sustain's behalf stating that they are entitled to recover all of the administrative and overhead costs that they had incurred.

Following this correspondence, the LDA made an offer to Sustain to make a payment at the full cost rate.